ComoSense Features & Services

CUSTOMER MANAGEMENT

- Customized and branded mobile app
- Management console (Como Hub)
- Business-side tablet app (tablet not included)
- Analytics dashboard
- Autopilot mode
- Import existing customer database
- Fraud alerts
- Customer identification (phone number, QR code, etc.)

ADVANCED CONTENT

- Customized business info
- Advanced catalog or menu (native app or widgets)
- Surveys and custom forms
- Photo gallery
- Store locator, maps, and navigation
- Welcome messages
- Customized content based on member tags

ACTIONABLE BI

- In-depth business insights reports
- Customer segmentation and filtering
- Google Analytics tool
- Interactive search box to retrieve business data

AUTOMATIONS

- Automated actions (define rules based on customer profile and purchase history down to the item)
- Customized points accumulation rules
- Send gifts and push messages (birthdays, anniversaries, etc.)
- Punch card punches and renewal

LOYALTY PROGRAMS

- Joining gift for new members
- Personalized rewards and club deals
- Coupons, gift vouchers, cash back
- Punch cards and prepaid cards
- Points program (shop with points)
- Gamification (lottery, scratch cards)
- Digital wallet
- Mobile payments

COMMUNICATION

- Customer feedback
- Contact Us buttons
- Push notifications (geo-targeted)
- In-app popup messages
- Text messaging (additional fee)

SOCIAL ENGAGEMENT

- Social channels and feeds
- Facebook Connect
- Content sharing via multiple social channels
- Social rewards and sharing incentives
- Gift transfers (coming soon)
- Refer a friend (coming soon)

INTEGRATIONS

- POS
- E-commerce
- 3rd-party web modules
- Beacons (additional fee)
- In-app payments (additional fee)
- Booking or scheduling
- Online ordering (additional fee)

MARKETING MATERIALS

- Promotional materials (fliers, decals, etc.)
- Mobile app splash screen ads
- Business cross referrals
- Campaign tips and best practices

TOP-TIER SUPPORT

- Dedicated success manager
- Technical and operational support
- Introduction to new features and tips for success
- Monthly reports and data insights
- Newsletters



CONTACT US TO SEE HOW COMOSENSE CAN WORK FOR YOUR BUSINESS:





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